

Acknowledgments

The editor is grateful to all those who have assisted him with the completion of this work. In particular, the editor would like to acknowledge his deepest appreciation to many reviewers for their time and effort. Amendments suggested by them were incorporated into the manuscripts during the development process and significantly enhanced the quality of the work.

The editor wants to thank Dr. Mehdi Khosrow-Pour, the executive director of Idea Group Inc., and Jan Travers, the managing director, who provided needed support and coordination. Appreciation also goes to Kristin Roth, Michelle Potter, and Sharon Berger who gave their time willingly to describe many issues related to the preparation of this work and share their experiences with me. A special thanks to the staff of the University of Southern Queensland for all of their assistance in seeing this work completed.

List of Reviewers

Laure Berti-Équille	Universitaire de Beaulieu, France
Monica Bobrowski	Pragma Consultores, Argentina
Mikhaila S. E. Burgess	Cardiff University, UK
Ismael Caballero	University of Castilla-La Mancha, Spain
Zbigniew J. Gackowski	California State University, Stanislaus, USA
Heather Maguire	University of Southern Queensland, Australia
Kimberly Hess	CASA 20 th Judicial District, USA
Karolyn Kerr	Simpl, New Zealand
Andy Koronios	University of South Australia, Australia
Shien Lin	University of South Australia, Australia

Daniel Maier	Credit Suisse, Switzerland
Helinä Melkas	Helsinki University, Finland
Felix Naumann	Humboldt-Universität zu Berlin, Germany
Tony Norris	Massey University, New Zealand
M. Mehdi Owrang	American University, USA
Elizabeth M. Pierce	Indiana University of Pennsylvania, USA
Barbara Roberts	University of Southern Queensland, Australia
Mary Roth	IBM Silicon Valley Lab, USA
Ying Su	Tsinghua University, China
John R. Talburt	University of Arkansas at Little Rock, USA
Michael B. Twidale	University of Illinois at Urbana-Champaign, USA
Sabrina Vazquez Soler	Pragma Consultores, Argentina
Jon R. Wright	AT&T Labs - Research, USA
Zhenguo Yu	Zhejiang University City College, China
Suhaiza Zailani	Universiti Sains Malaysia, Malaysia