Acknowledgments

We would like to acknowledge the help of all involved in the collation and review process of the book, without whose support the project could not have been satisfactorily completed.

Most of the authors of the chapters included in this book also served as referees for articles written by other authors. Thanks go to all those who provided constructive and comprehensive reviews.

Special thanks also go to the publishing team at Idea Group Inc. In particular to Kristin Roth and Jan Travers, who continuously prodded via e-mail to keep the project on schedule. Their contributions throughout the whole process from inception of the initial idea to final publication have been invaluable.

In closing, we wish to thank all of the authors for their insights and excellent contributions to this book.

Drs. Pak Yoong and Sid Huff School of Information Management Victoria University of Wellington New Zealand December 2005