

Acknowledgments

We wish to thank the many professionals who have graciously assisted us. First, we want to thank the many management and information systems professionals who have supplied materials directly or indirectly for inclusion in this text. Second, our graduate students over the years at Xavier University (in Cincinnati, Ohio) are to be commended for their helpful suggestions and real-world experiences. Typically, these students, who are employed full time by a wide range of organizations in various industries throughout the Midwest, are management, marketing, accounting, manufacturing, and computer professionals. Third, a special note of appreciation goes to IGI's development editor, Ms. Kristin Roth, for her comments, as well as those of the reviewers on this very important subject that greatly affects the direction of the typical organization today. All in all, this publication would not have been possible without the assistance of these professionals.