

# Acknowledgments

The authors would like to acknowledge the help of all involved in the production of this book.

We would especially like to thank the staff at Idea Group Inc. whose contributions have been invaluable. In particular, Amanda Appicello, Jan Travers and Mehdi Khosrow-Pour provided excellent ongoing professional support.

*Brian Lehaney, Steve Clarke, Elayne Coakes and Gillian Jack*

*September 2003*