# Acknowledgments

We would like to thank all the authors for their diverse and excellent contributions to this book. We would also like to thank all of our reviewers and the editors and support staff at the Idea Group Inc.. We would especially like to thank our institutions—IBM Corporation and Quinnipiac University—for their generous understanding and support in providing the time and resources to bring such diverse worlds together. Finally, we would like to express our deepest gratitude to our families, friends, and colleagues for all their support during this project.

**Ramesh Subramanian**
**North Haven, Connecticut**

**Brian D. Goodman**
**New York, New York**

**May 2004**