

# Acknowledgments

With gratitude, love, and respect we thank...

Our publisher, Idea Group Inc., who supported this project and, of course, Jennifer Sundstrom, for her great job during the complex work of editing this book. Both our contributors and reviewers. The contents of this book were made possible because of contributors and the generous cooperation and valuable suggestions given by the reviewers. We are indebted to them for sharing their knowledge with us. All those working to expand and enhance scientific knowledge in the field of human resources management and IT, and who have contributed — and continue to do so — to the development of guidelines to achieve more efficient, effective management.

And last but not least:

*To my beloved husband Jordi and my charming sons Arnau and Jordi, who have made my life a fascinating journey. (Teresa's special thanks)*

*To my wife, Mar, who has always supported me. (Mario's special thanks)*

**Teresa Torres-Coronas & Mario Arias-Oliva**

**March 11, 2004**