

# Table of Contents

<b>Preface.....</b>	xii
<b>Chapter 1</b>	
Clinical Pathways and the Human Factor: Approaches to Control and Reduction of Human Error Risk .....	1
<i>Vaughan Michell, Reading University, UK</i>	
<i>Jasmine Tehrani, Reading University, UK</i>	
<b>Chapter 2</b>	
Medical Errors: Impact on Health Care Quality .....	33
<i>Jayita Poduval, Pondicherry Institute of Medical Sciences, India</i>	
<b>Chapter 3</b>	
Patient Safety and Medical Errors: Building Safer Healthcare Systems for Better Care .....	61
<i>Vasiliki Kapaki, University of Peloponnese, Greece</i>	
<i>Kyriakos Souliotis, University of Peloponnese, Greece</i>	
<b>Chapter 4</b>	
Application of Quality Management in Promoting Patient Safety and Preventing Medical Errors .....	91
<i>Ali Mohammad Mosadeghrad, Tehran University of Medical Sciences, Iran</i>	
<i>Abraha Woldemichael, Mekelle University, Ethiopia</i>	
<b>Chapter 5</b>	
The Perspectives of Medical Errors in the Health Care Industry .....	113
<i>Kijpokin Kasemsap, Suan Sunandha Rajabhat University, Thailand</i>	

<b>Chapter 6</b>	
The Role of Forensic Medicine in Medical Errors .....	144
<i>Grigorios Leon, Hellenic Society of Forensic Medicine, Greece</i>	
<b>Chapter 7</b>	
The Psychological Impact of Medical Error on Patients, Family Members, and Health Professionals.....	171
<i>Mary I. Gouva, TEI of Epirus, Greece</i>	
<b>Chapter 8</b>	
The Second Victim Phenomenon: The Way Out .....	197
<i>Paraskevi K. Skourtis, National and Kapodistrian University of Athens,         Greece</i>	
<i>Andreas Pavlakis, Neapolis University Pafos, Cyprus</i>	
<b>Related References</b> .....	223
<b>Compilation of References</b> .....	259
<b>About the Contributors</b> .....	328
<b>Index</b> .....	332