

Acknowledgments

In closing, I wish to thank all of the authors for their insights and excellent contributions to this book. I also want to thank all of the reviewers, without whose support this book could not have been completed. Special thanks go to Mehdi Khosrow-Pour and Jan Travers at Idea Group, Inc., for their ongoing professional support and encouragement over the years; and to Amanda Appicello also at Idea Group, Inc., for keeping me focused and on schedule. Finally, I want to thank my family and colleagues for their support throughout this project.

Gerry Gingrich

Information Resources Management College, USA