## Acknowledgments

It takes many people to produce a book. I would like to gratefully acknowledge the people who contributed to this project. My appreciation extends to many different groups who were instrumental in helping me to stay the course and overcome the mental, physical, and organizational challenges that exist within any extensive project.

I want to thank the extraordinary staff at Idea Group, Inc. for supporting this project from conception to completion. Dr. Mehdi Khosrow-Pour, Renée Davies, Jan Travers, Amanda Appicello, Jennifer Neidig, and Kristin Roth provided me with the guidance to transform my concepts, processes, and research into this book. Throughout the development process, the team at Idea Group worked with me to find and communicate my vision for the Web portfolio and its future in society.

Next, I want to thank my colleagues at Canon, USA, Paul Balsamo and Mitch Bardwell, who graciously supported my scholarly endeavors for the past two years. I am especially thankful for the thoughtfulness shown to me by Paul Balsamo. Paul's propensity towards being a mentor, teacher, and a friend cannot be denied, and those qualities have made many of my interactions with him valuable learning experiences. Other people in my professional life who helped me with this book and career and need to be thanked are my sincere friends John Fekner and Rick Mills. I also need to thank Dr. Frank Brady for his mentoring and help. Lastly, in the professional category, I am appreciative to the Information Studies Doctoral Program faculty members at Long Island University who were my professors this year. Dr. Hildreth, Dr. Chu, Dr. Spaulding, and Dr. Smiraglia taught me research methods and exposed me to theories that I applied in writing this text. I want to gratefully acknowledge my family and friends who are truly the most important part of my life. To Steve and Debbie, and Joey and Laura, thanks for being the greatest friends Kim and I could have. Mr. Lawrence, Paulie, Ginger, Brianna, Tori, and Justin have become my immediate family and I am grateful that I have them in my life. I also want to thank the Borowski family and Mrs. Florence Borowski for making me part of the whole family and for giving me the competitive and social outlets I need to have fun and enjoy life. Stolat!

On the Arizona side of my heart, sincere thanks to my family; I miss and love you all very much! Thanks to my parents, John and Frances DiMarco, for giving me the opportunities to explore life and the strength to embrace challenges. Thanks to my lovely sister Roseann and her family, my dear niece Gina and her new husband Richard, Corinne, and their boys Tristan and Ricky. And, thanks to my sister Margaret and the Marino family: Jerry, Alexis, and Joey – for always being there for us.

I must thank the people who contributed to the writing of this book. David Power contributed to the research and writing of the chapter on server-side technologies. Thanks, Dave, for the help with the book and for becoming a good friend. You have made my experiences at Canon and on the golf course special with your humor, kindness, and insight. Finally on the topic of help with the book, I must acknowledge Kimberly DiMarco, my wife, who contributed to the chapter on cases and interviews and provided editing and organizational help throughout the manuscript development.

The most important person to me in this world is my wife Kimberly. She truly is my partner, my love, and my life. So, sweetie, thank you for enduring and contributing to this project. Thanks for giving me the support to go for it. And, thanks for working hard to take care of Molly, Emma, and me.

This book is dedicated to the memory of Karen Lawrence. We all miss you and love you.

John DiMarco