Acknowledgment

To ensure that this book is unique in its offering to practitioners, academics, and graduating university students preparing to enter the industry, much time and effort has been expended on the quality, relevance, and knowledge-value of the selected cases. This has proven to be a major undertaking and the project could not have reached the shores of safety without the dedication and support of many people.

I would like to extend my gratitude to all people who have contributed directly or indirectly through support and encouragement to bring this amazing work to light. In particular, I thank the respected members of the editorial advisory board for their valuable support throughout this venture. However, my genuine appreciation goes to the chapters' authors for sharing their hands-on experiences, and for shrewdly presenting these experiences as distinguished scholarly work.

My special thanks are extended to my colleagues in ADMA-OPCO and the ERP Custodian team, colleagues I worked with on different projects during my twodecade EIS/ERP journey in both Australia and the Arabian Gulf region, and to my MIS, EIS, and EDT students at Abu Dhabi University, who I lectured (2007-2012), for their support and encouragement. I also extend special thanks to my dear colleague and friend Dr. Salam Abdallah, who was a co-editor in the early development stages of the textbook.

I dedicate this work to my beloved parents, brothers and their families, and to my direct family members: Baha, Ahmad, Ayah, Omar, Dima, and little Maya.