

Index

A

abstract conceptualization 341
 AIDS 160
 Alpha 63, 219, 228, 375, 376, 377, 379, 380, 381, 382
 American Hospital Association 160
 anthropomorphism 359, 361, 369
 apprenticeship 322, 323, 333
 appropriative trajectories 214
 archetypal approach 205, 207, 211, 214, 215, 217, 219, 220, 221
 architecture of integrated information systems (ARIS) 14
 ARIS modelling technique 14
 automatically generated program code 384, 385
 Autostadt 1, 2, 4, 5, 6, 7, 8, 9, 11, 414
 autostadt project 5

B

balancing-point dynamic 210
 Beowulf 15, 16, 17, 18, 25, 28, 29, 34, 422, 433
 body image 239
 BrandLand 1, 5, 6, 9
 breast cancer 160
 Buddhism 264, 265
 business & IT consulting services (BICS) 308, 309

C

CAD drawing 17, 18, 25
 CarTower Discovery 4
 cognitive maps 123, 132, 374
 COMI-P personnel information system 345
 communities of practice (CoP) 319
 computer attitude scale (CAS) 44
 contraction 248

convergent validity 63
 corporate resources department (CRD) 312
 critical IS discourse 94, 97, 100
 curriculum vita (CV) 109

D

Daimler-Chrysler 5
 descriptive moral relativism 260
 digital heart 6
 discourse 90, 92, 93, 94, 95, 96, 97, 98, 99, 100, 101, 102, 106
 discourses 420
 discriminant validity 63
 Distributed Digital Incunabula Library 21

E

e-Business 13, 142
 e-Health 13
 e-Learning 13
 e-learning in Africa 71
 e-service development 31
 eEurope 12
 efficiency of the SMS service 295
 electronic communication effect 296
 Electronic Record Development and Implementation Program (ERDIP) 166
 emotional digitalization 1
 end-user computing satisfaction (EUCS) 59, 60, 66, 399
 English as a foreign language (EFL) 363
 EUCS survey 60, 61, 64, 65
 European Council 12
 event-oriented literature 108
 expansion 248
 extended event-driven process chain (eEPC) 25

F

flow theory 197
 frame of reference 9, 123, 179

G

gender role expectations 235, 236
 general practitioner's (GP) 161
 global system for mobile communication (GSM) 285
 graphical user interfaces (GUIs) 358
 GSM telecommunications standard 194

H

hegemonic ideologies 231, 242
 holistic form of thought 131
 human computer interaction (HCI) 90, 91
 hybridization 247
 hyper text transfer protocol (HTTP) 24

I

i2010 strategies 12
 IBM 33, 121, 139, 145, 148, 149, 151, 155, 156,
 157, 363, 371, 382, 399, 408, 412, 419, 425,
 430
 informational ontology 253
 information and communication technologies (ICT)
 140
 information systems (IS) 91
 information systems development (ISD) 122
 Institut Universitaire Professionnel de management
 (IUP) 218
 internal rate of return (IRR) 302
 Internet in Africa 71
 interoperability 12, 14, 24, 25, 26, 27, 30, 31, 33, 12,
 14, 24, 25, 26, 27, 30, 31, 33, 25
 IS design 123, 321, 323, 324, 325, 326
 ISD Methodologies 32
 IS literature 60, 61, 95, 123, 206, 302, 326, 327, 328,
 329
 IT appropriation 205, 210, 221
 IT artifact product development context 97
 IT assessment group (ITAG) 310
 IT implementation factors 339

J

joint application design (JAD) 328

L

Lahti Pilot Project 289
 La Madonna del Parto 20

M

media richness theory 195
 medical errors 160
 Mensa philosophica 24
 mental programming 73
 metadata 19, 22, 23, 25, 28, 30, 31, 32, 35
 metaethical relativism 266, 267
 methodological dilemmas 108
 Microsoft Office Paper Clip 359
 Middle East culture x, 70
 military aircraft company (MAC) 391
 Ministerial Network for Valorising Activities (MI-
 NERVA) 29
 Muslim 76, 274, 282

N

National Health Service Care Records Service
 (NCRS) 160
 NavigationsSpiel 4
 net present value (NPV) 302, 310, 311
 Network Enterprise 139, 141, 142, 143, 153, 154,
 156
 NHS care records service (NCRS) 159
 NHS patent record 163
 NPfit Programme board 164

O

open source software (OSS) 90, 91
 organisation theory 143
 OSS development 90, 91, 92, 95, 96, 97, 98, 99, 100,
 101, 102

P

participative design (PD) 328
 participatory design (PD) 91
 personal computer (PC) 3
 phenomenographic principles 125
 phratia 200
 playable characters and race 240
 points of information (POIs) 8
 polychronic cultures 75
 porosity 247, 248, 249

Index

postmodernity 3
poststructuralist approach 92
postulating the ontic trust 254
practical HCI discourse 93, 96, 98, 100
private language 115
privatization of technology 4
process patterns recognition (PPR) 205
profit versus not for profit 181

Q

quality assurance division (QAD) 392
quantitative processual approaches 206

R

RD success 328
reflective PD discourse 94, 97, 100
Royal Library of Copenhagen 17

S

SAP_HR 338, 343, 344, 345, 346, 347, 348, 349,
350, 351, 352, 353, 355
self-efficacy construct 40
self versus community focus 181
short message system (SMS) 285
short versus long term 181
Silicon Valley 142, 145
social learning model 332
software development system (SDS) 392
software quality assurance (SQA) 384, 385
Strategic Health Authority (SHA) 164, 165
subjectivity 92, 280
SunFuelLab 4
synchronization 249

T

tacit knowledge 113, 140, 141, 143, 144, 145, 149,
150, 151, 152, 153, 154, 156, 157, 424
technical directorate (TD) 392
technology acceptance model (TAM) 37, 38, 200
theory of reasoned action (TRA) 38
thought worlds 123
time-fixated praxis 108, 109, 119

U

UK Connexions Service 145
UNIX commands 365, 366, 369
user interface (UI) 358
user participation 90, 91, 92, 93, 94, 95, 96, 97, 98,
100, 101, 102

V

video game violence studies 234
Vodacom 71
Volkswagen 2, 4, 6, 7
Volkswagen Group 4, 6, 7

W

Web attitude scale (WAS) 44
Web development skills 41, 43, 45, 48, 49, 50
Western cultures 60, 145, 253, 259, 260, 261, 262,
263, 264, 266, 267, 269, 270, 274, 280, 282,
390, 396
Western influence 264
World Bank 86, 178, 193, 405, 442

X

XHTML 45
XML-codes 24