Global information technologies: concepts, methodologies, tools and applications / Felix Tan, editor.

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Includes bibliographical references and index.

1. Information technology. 2. Management information systems. 3. Information society. I. Tan, Felix B., 1959-
T58.5.G548 2008
303.48'33--dc22

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British Cataloguing in Publication Data
A Cataloguing in Publication record for this book is available from the British Library.