Information Communication Technologies: Concepts, Methodologies, Tools, and Applications

Craig Van Slyke
University of Central Florida, USA
Related Content

Service Failure and Recovery in Electronic Retailing: An Investigation of Product-Oriented and Service-Oriented Transactions
www.igi-global.com/article/service-failure-recovery-electronic-retailing/1362?camid=4v1a

Computer-Based Health Information Systems: Projects for Computerization or Health Management? Empirical Experiences from India
www.igi-global.com/chapter/computer-based-health-information-systems/22811?camid=4v1a

Norwel Equipment Co. Limited Partnership (L.P.) Internet Upgrade
www.igi-global.com/chapter/norwel-equipment-limited-partnership-internet/54283?camid=4v1a

Completeness Concerns in Requirements Engineering
www.igi-global.com/chapter/completeness-concerns-requirements-engineering/13639?camid=4v1a