TECHNOLOGICAL
## Checklist for E-Learning Technological Issues

### Infrastructure Planning

Does the institution have a technology plan that clearly describes the process of acquiring, maintaining, and upgrading hardware and software required for e-learning?

- [ ] Yes
- [ ] No
- [ ] Not applicable
- [ ] Other (specify)

Check if the institution’s network system has any of the following characteristics of a stable, long-lived, and widely available technology infrastructure? (check all that apply):

- [ ] Scalable
- [ ] Sustainable
- [ ] Reliable
- [ ] Consistently available
- [ ] Other (specify)

Does the course have orientation programs that provide technical training to students before starting the course?

- [ ] Yes
- [ ] No
- [ ] Not applicable
- [ ] Other (specify)

Does the institution have personnel who can assist learners in setting up their computers before starting the course?

- [ ] Yes
- [ ] No
- [ ] Not applicable

Is the course Website hosted on the course provider's own system?

- [ ] Yes
- [ ] No
- [ ] Not applicable

If no, check all that apply

- [ ] Hosted on a commercial system (with monthly fee)
- [ ] Hosted on an outside system (free of charge)
- [ ] Other (specify)