Electronic Government: Concepts, Methodologies, Tools, and Applications

Ari-Veikko Anttiroiko
University of Tampere, Finland
Related Content

Six Sigma Approach to Improve Quality in E-Services: An Empirical Study in Jordan
[www.igi-global.com/article/six-sigma-approach-improve-quality/67091?camid=4v1a](www.igi-global.com/article/six-sigma-approach-improve-quality/67091?camid=4v1a)

E-Government in Chile: Summarising the Policy Process
[www.igi-global.com/chapter/government-chile-summarising-policy-process/25500?camid=4v1a](www.igi-global.com/chapter/government-chile-summarising-policy-process/25500?camid=4v1a)

Diffusion of Personalized E-Government Services among Dutch Municipalities: An Empirical Investigation and Explanation
[www.igi-global.com/article/diffusion-personalized-government-services-among/56097?camid=4v1a](www.igi-global.com/article/diffusion-personalized-government-services-among/56097?camid=4v1a)

Improving E-Government Project Management: Best Practices and Critical Success Factors
[www.igi-global.com/chapter/improving-government-project-management/67662?camid=4v1a](www.igi-global.com/chapter/improving-government-project-management/67662?camid=4v1a)