E-Governance and Social Inclusion: Concepts and Cases

Part of the Advances in Electronic Government, Digital Divide, and Regional Development Book Series

Scott Baum (Griffith University, Australia) and Arun Mahizhnan (National University of Singapore, Singapore)

The application of e-government technologies has led to increased public participation and social inclusion, while allowing for greater government transparency. These technologies provide accessibility to online content and services while offering the public an active voice in governmental issues.

E-Governance and Social Inclusion: Concepts and Cases presents current and emerging research about the implementation of technology in government and its broad social implications. This handbook aims to be a comprehensive reference publication for academicians, researchers, practitioners, students, and managers with an interest in e-government content and the ability for the public to access and utilize this technology.

Topics Covered:
- E-Government
- E-Democracy
- E-Government Adoption
- Social Inclusion
- Government Transparency
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- Public Participation

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Scott Baum (s.baum@griffith.edu.au) is trained in economics and sociology and currently holds the position of deputy director in the Urban Research Program, Griffith University (Brisbane, Australia). His research focuses on understanding the economic and social outcomes of change across the settlement system. Most recently he has been involved in studying the impacts of local labor markets on the individual socio-economic outcomes. His most recent book, Fault Lines Exposed, was published by Monash University e-press in 2005. Professor Baum is co-editor of Knowledge-Based Urban Development: Planning and Applications in the Information Era (2008) and Creative Urban Regions: Harnessing Urban Technologies to Support Knowledge City Initiatives (2008).
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