

# International Journal of

# Information Systems in the Service Sector (IJISSS)

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INTERNATIONAL JOURNAL OF

## Information Systems in the Service Sector



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The **International Journal of Information Systems in the Service Sector (IJISSS)** examines current, state-of-the-art research in the area of service sectors and their interactions, linkages, applications, and support using information systems. This fully refereed journal encompasses theoretical, analytical, and empirical research, as well as comprehensive reviews of relevant research, technical reports, book reviews, and case studies of effective applications in this area. The use of new theories, technologies, models, methods, techniques, and principles are emphasized.

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## EDITOR-IN-CHIEF BIO

John Wang is a professor in the Department of Information & Operations Management at Montclair State University, USA. Having received a scholarship award, he came to the USA and completed his PhD in operations research from Temple University. Due to his extraordinary contributions beyond a tenured full professor, Dr. Wang has been honored with a special range adjustment in 2006. He has published over 100 refereed papers and seven books. He has also developed several computer software programs based on his research findings.

He is the Editor-in-Chief of *International Journal of Applied Management Science*, *International Journal of Operations Research and Information Systems*, and *International Journal of Information Systems and Supply Chain Management*. He is the Editor of *Data Warehousing and Mining: Concepts, Methodologies, Tools, and Applications* (six-volume) and the Editor of the *Encyclopedia of Data Warehousing and Mining*, 1st (two-volume) and 2nd (four-volume). His long-term research goal is on the synergy of operations research, data mining and cybernetics.