E-Governance and Civic Engagement: Factors and Determinants of E-Democracy

Edited By: Aroon Manoharan (Kent State University, USA) and Marc Holzer (Rutgers University, USA)

Governments are increasingly turning to the Internet to provide public services. The move towards e-governance not only impacts the efficiency and effectiveness of public service, but also has the potential to transform the nature of government interactions with citizens.

E-Governance and Civic Engagement: Factors and Determinants of E-Democracy examines how e-government facilitates online public reporting, two-way communication and debate, online citizen participation in decision-making, and citizen satisfaction with e-government. The book explores the impacts from governments that have engaged their citizens online, discusses issues and challenges in adopting and implementing online civic engagement initiatives globally, and helps guide practitioners in their transition to e-governance.

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