E-Government Success Factors and Measures: Theories, Concepts, and Methodologies

J. Ramon Gil-Garcia
(Centro de Investigación y Docencia Económicas (CIDE), Mexico)

As governments around the world seek new and more effective methods of organizing their administrations, electronic government plays an increasingly more important role in governmental success. However, due to hindrances in financial and communication resources, these advantages are often overlooked.

E-Government Success Factors and Measures: Theories, Concepts, and Methodologies investigates successful e-government initiatives in a modern technological environment, exploring both benefits and challenges due to various technical, organizational, social, and contextual factors. The book provides academics and professionals with concepts, theories, and current research in the arena of e-government, enabling readers to develop a broader understanding of the measures inherent in successful e-governments on a global scale. This book is part of the Advances in Electronic Government, Digital Divide, and Regional Development series collection.

Topics Covered:
- Assessment Models
- E-Government Initiatives
- E-government Policies
- Emergent Technologies
- Empirical Analysis
- Federal, State, and Local E-Governments
- Integrated Models
- Political, Economic, and Social Factors
- Practical Recommendations
- Technological, Organizational, and Institutional Factors

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners. Ideal for classroom use.
Section 1: Theories

Chapter 1
Toward a Theory of E-Government Interorganizational Collaboration:
Luna-Reyes Luis Felipe (Universidad de las Américas Puebla, México)
Andersen David F. (University at Albany/SUNY, USA)

Chapter 2
Modeling IT Evolution in E-Government:
Ganapati Sukumar (Florida International University, USA)
Reddick Christopher G. (University of Texas at San Antonio, USA)

Chapter 3
E-Government Success:
Cordella Antonio (London School of Economics and Political Science, UK)

Chapter 4
The Digital Divide vs. the E-Government Divide:
Niehaves Bjørn (Hertie School of Governance GmbH, Germany)
Gorbatcheva Elena (University of Muenster, Germany)
Plattfaut Ralf (University of Muenster, Germany)

Chapter 5
Anthropological Thinking about E-Government Evaluation
Hébert Marc K. (University of South Florida, USA)

Section 2: Concepts

Chapter 6
Public Sector Knowledge Networks:
Dawes Sharon S. (University at Albany/SUNY, USA)

Chapter 7
Sustainability of E-Government Success:
Klischewski Ralf (German University in Cairo, Egypt)
Lessa Lemma (Addis Ababa University, Ethiopia)

Chapter 8
Empowering Citizens:
Griffiths Mary (University of Adelaide, Australia)

Chapter 9
Exploring the Socio-Political Determinants of Open Budget:
Sayogo Djoko Sigit (University at Albany/SUNY, USA)
Harrison Teresa (University at Albany/SUNY, USA)

Section 3: Methodologies

Chapter 10
Delineating Three Dimensions of E-Government Success:
Roman Alexandru V. (Florida Atlantic University, USA)

Chapter 11
E-Government in Public Diplomacy:
Lee Hyung Min (Sungshin Women's University, South Korea)
Wang Kevin Y. (Butler University, USA)
Hong Yejin (University of Minnesota, USA)

Chapter 12
Method and Lessons from Evaluating the Impact of E-Participation Projects in MOMENTUM
Wimmer Maria A. (University of Koblenz-Landau, Germany)
Bicking Melanie (Bundesverwaltungsamt, Germany)

Chapter 13
Open Government Success Factors in Government Websites:
Sandowal-Almazán Rodrigo (Universidad Autónoma del Estado de México, México)

Chapter 14
Methodology for Risk Assessment and Costs Associated with Risk Occurrence in E-Government Projects
Veček Neven (University of Zagreb, Croatia)
Peharda Petra (University of Zagreb, Croatia)
Mundar Dušan (University of Zagreb, Croatia)

Chapter 15
Criteria for Assessing the Success of E-Government Projects
Bouaziz Fatma (University of Sfax, Tunisia)
Chaabouni Jamil (University of Sfax, Tunisia)

Chapter 16
Assessing E-Government Success Strategies using Internet Search Data
Boland Katherine M. (Rowan University, USA)
McNutt John G. (University of Delaware, USA)

Chapter 17
Applying Open Innovation Strategies to E-Government for Better Public Services
Christos Georgoulisopoulos (INTRASOFT International S.A., Luxembourg)
Xenia Zouvelou (Athens Information Technology, Greece)
Antonis Ramfos (INTRASOFT International S.A., Luxembourg)
Panagiotis Kokkinakos (National Technical University of Athens, Greece)
Jain Anusha (IBM, India)
Gangadhara G. R. (IBM, India)
Yehia Taher (Tilburg University, The Netherlands)

Order Your Copy Today!

Name: _____________________________________________
Organization: _________________________________________
Address: ________________________________________________
City, State, Zip: __________________________________________
Country: ________________________________________________
Tel: ____________________________________________________
Fax: ____________________________________________________
E-mail: ________________________________________________

☐ Enclosed is check payable to IGI Global in US Dollars, drawn on a US-based bank

☐ Credit Card ☐ Mastercard ☐ Visa ☐ Am. Express

3 or 4 Digit Security Code: _____________________________

Name on Card: _________________________________________
Account #: ____________________________________________
Expiration Date: _________________________________