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Global markets and competition have forced companies to operate in a physically distributed environment to take the advantage of benefits of strategic alliances between partnering firms. Earlier, information systems such as Material Requirements Planning (MRP), Computer-Aided Design (CAD) and Computer-Aided Manufacturing (CAM) have widely been used for functional integration within an organization. With global operations are in place, there is a need for suitable Enterprise Information Systems (EIS) such as Enterprise Resource Planning (ERP) and E-Commerce (EC) for the integration of extended enterprises along the supply chain with the objective of achieving flexibility and responsiveness. Companies all over the world spend billions of dollars in the design and implementation of EIS in particular ERP systems such as Oracle, Peoplesoft, SAP, JD Edwards and BAAN with the objective of achieving an integrated global supply chain. Inter-organizational information systems play a major role in improving communication and integration between partnering firms to achieve an integrated global supply chain. There is a growing demand for research and applications that will provide insights into issues, challenges, and solutions related to the successful applications and management aspects of EIS.

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