ICT Adoption and Application in the Malaysian Public Sector

Part of the Advances in Public Policy and Administration Book Series

Abdul Raufu Ambali (Universiti Teknologi MARA, Malaysia & Kwara State University Malete, Nigeria) and Ahmad Naqiyuddin Bakar (Universiti Teknologi MARA, Malaysia)

Information and Communication Technologies hold great potential in facilitating public services; however, one of the main problems in applying ICT systems successfully lies in users’ behavior. Before ICT can be fully assimilated into the public domain, it will first be necessary to successfully conciliate users to their adoption.

ICT Adoption and Application in the Malaysian Public Sector aims to resolve the difficulties in applying practical ICT systems within the public sphere, thoroughly addressing disparities in ICT theory, user attitudes, and the underlying factors that hinder the full adoption of ICT systems. This publication is a valuable resource for policymakers, software developers, policy analysts, academic researchers, and students interested in the field of ICT.

Topics Covered:

- Behavioral Intention
- Digital Revolution
- Governance
- ICT Adoption in the Public Sector
- ICT Policy
- Informational Behavior
- Malaysia
- Technology Acceptance
- Technology Usage


Print: US $195.00  |  Perpetual: US $295.00  |  Print + Perpetual: US $390.00

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners. Ideal for classroom use.

Abdul Raufu Ambali received his PhD in Political Science from International Islamic University Malaysia. He is specialized in public policy analysis and public administration. Currently, he is an Assoc. Prof. at Kwara State University (KWASU) Malete, Department of Politics and Governance. Before joining KWASU, he worked as Prof. Madya of Political Science at Universiti Teknologi Mara (UiTM), Shah Alam Malaysia for nearly 10 years with substantive experience and has graduated many Master's and PhD candidates. He has authored a number of textbooks, modules, such as Primer in Public Policy Analysis Techniques and Methods, Seminar in Public Management, Policy Analysis, etc. The author has international refereed indexed articles in SCOPUS, ISI Journals, IEEE, and many other reputable journals. He has published many chapters in international books published by some worldwide leading publishers such as IGI Global, US, and Routledge, UK. He is a member of the Association for Public Policy Analysis and Management (APPAM), Washington, DC, USA. He is also policy analyst and research fellow at Centre for Biodiversity and Sustainable Development (UiTM) Shah Alam. His excellent research has won him a number of research grants from a variety of funding sources such as Excellence Fund, Technology Transfer Fund, the Fundamental Grant Research Scheme (FRGS), and Long Term Research Grant (LRGS) from the Ministry of Education, Malaysia. He is currently the Head of Department Politics and Governance (HOD), member of Panelists for Action Research Grants on Community Development at KWASU, Malete, Nigeria.

Publishing Academic Excellence at the Pace of Technology Since 1988

www.igi-global.com
Order Your Copy Today!

An Excellent Addition to Your Library!

Name: __________________________________
Organization: ____________________________
Address: ________________________________
City, State, Zip: __________________________
Country: ________________________________
Tel: ____________________________________
Fax: ____________________________________
E-mail: _________________________________

☐ Enclosed is check payable to IGI Global in US Dollars, drawn on a US-based bank

☐ Credit Card  ❑ Mastercard  ❑ Visa  ❑ Am. Express

3 or 4 Digit Security Code: ____________________________
Name on Card: _____________________________________
Account #: _______________________________________
Expiration Date: _________________________________