Examining the Concepts, Issues, and Implications of Internet Trolling

Jonathan Bishop (Centre for Research into Online Communities and E-Learning Systems, UK)

Examining the Concepts, Issues, and Implications of Internet Trolling provides current research on the technical approaches as well as more social and behavioral involvements for gaining a better understanding of internet trolling. This book is useful to researchers, students and practitioners interested in building a share meaning for online community users.

Topics Covered:
- E-Commerce
- Ethical Behavior
- Internet Trolling
- Social Networks
- Technology Mediated Communication
- Virtual Communities
- Web Security

Market: This premier publication is essential for all academic and research library reference collections. It is a crucial tool for academicians, researchers, and practitioners and is ideal for classroom use.

Jonathan Bishop is an information technology executive, researcher, and writer. Having gained an MSc in E-Learning in 2004, he went on to found the Centre for Research into Online Communities and E-Learning Systems, which now outputs a significant amount of research in these areas. During his MSc, he devised the Classroom 2.0 concept. His Digital Classroom of Tomorrow Project has been replicated across Europe, as discussed in this book. Jonathan has over 35 publications and is the most published academic in the area of Internet trolling. He is also a school governor in the Welsh village of Treforest, a private tutor, and a director of an educational social enterprise based in Swansea.
Section 1: Social, Legal, and Ethical Issues in Internet Trolling

Chapter 1
Ethical Behavior in Technology-Mediated Communication
Chatterjee Sutirtha (Washington State University, USA)

Chapter 2
Codes of Ethics in Discussion Forums
Gurãu Cãlin (GSCM – Montpellier Business School, France)

Chapter 3
Privacy and Security for Virtual Communities and Social Networks
Michaelides Georgios (Budapest University of Technology and Economics, Hungary)
Hosszú Gábor (Budapest University of Technology and Economics, Hungary)

Chapter 4
Cyber Stalking:
Mishra Alok (Atilim University, Turkey)
Mishra Deepti (Atilim University, Turkey)

Section 2: Psychological and Wellbeing Issues in Internet Trolling

Chapter 5
Increasing Capital Revenue in Social Networking Communities:
Bishop Jonathan (Centre for Research into Online Communities and E-Learning Systems, UK)

Chapter 6
Moving from Cyber-Bullying to Cyber-Kindness:
Cassidy Wanda (Simon Fraser University, Canada)
Brown Karen (Simon Fraser University, Canada)
Jackson Margaret (Simon Fraser University, Canada)

Chapter 7
Online Empathy
Lambropoulos Niki (Intelligenesis Consultancy Group, UK)

Chapter 8
Politeness as a Social Computing Requirement
Whitworth Brian (Massey University, New Zealand)
Liu Tong (Massey University, New Zealand)

Section 3: Trust and Participation Issues in Web 2.0 Systems at Risk of Internet Trolling

Chapter 9
The Psychology of Trolling and Lurking:
Bishop Jonathan (Centre for Research into Online Communities and E-Learning Systems, UK)

Chapter 10
Negotiating Meaning in a Blog-Based Community:
Dennen Vanessa P. (Florida State University, USA)

Section 4: Possible Solutions for Dealing with Internet Trolling

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Social Media (Web 2.0) and Crisis Information:
Dandoulaki Miranda (National Centre of Public Administration and Local Government, Greece)
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Chapter 12
A Survey of Trust Use and Modeling in Real Online Systems
Massa Paolo (IFC-IRST, Italy)

Chapter 13
The Anonymity of the Internet
Rovie Eric M. (Agnes Scott College, USA)

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