Table of Contents

International Journal of Public Administration in the Digital Age

Volume 7 • Issue 1 • January-March-2020 • ISSN: 2334-4520 • eISSN: 2334-4539

Research Articles

1 Citizens in the Smart City: What Is Actually Happening? An In-Depth Case Study From Utrecht, the Netherlands
Zsuzsanna Tomor, Utrecht University, Utrecht, Netherlands

17 Citizen Attitudes Towards E-Government Services: Comparison of Northern and Southern Nicosia Municipalities
Tuğberk Kaya, Cyprus International University, Nicosia, Cyprus
Mustafa Sağsan, Near East University, Nicosia, Cyprus
Mete Yıldız, Hacettepe University, Ankara, Turkey
Tunç Medeni, AYBÜ, Ankara, Turkey
Tolga Medeni, Yıldırım Beyazıt University, Ankara, Turkey

33 Exploring the Role of Participation in Government Employees' Adoption of IT: A Qualitative Study of Employees' Participation in the Introduction of the E-File in Germany
Mariem Ben Rehouma, University of Bremen, Bremen, Germany

47 Using Hotspot Information to Evaluate Citizen Satisfaction in E-Government: Hotspot Information
Gunay Y. Iskandarli, Institute of Information Technology, Azerbaijan National Academy of Sciences, Baku, Azerbaijan

COPYRIGHT

The International Journal of Public Administration in the Digital Age (IJPADA) (ISSN 2334-4520; eISSN 2334-4539), Copyright © 2020 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The International Journal of Public Administration in the Digital Age is indexed or listed in the following: ACM Digital Library; Cabell’s Directories; Google Scholar; INSPEC; SCOPUS; Ulrich’s Periodicals Directory; Web of Science; Web of Science Emerging Sources Citation Index (ESCI)