Table of Contents

Research Articles

1 A Semantic-Based Approach for Context-Aware Service Discovery
Patrizia Grifoni, National Research Council, Institute for Research on Population and Social Policies, Rome, Italy
Arianna D’Ulizia, National Research Council, Institute for Research on Population and Social Policies, Rome, Italy
Fernando Ferri, National Research Council, Institute for Research on Population and Social Policies, Rome, Italy

27 An Innovative Design Approach to New Service Development Learning Processes
Shai Rozenes, Department of Industrial Engineering and Management, Afeka Tel Aviv Academic College of Engineering, Tel Aviv, Israel
Ida Kukliansky, Department of Industrial Engineering and Management, Ruppin Academic Center, Emek-Hefer, Israel

40 A Simulation Framework for Evaluating the Effectiveness of Chronic Disease Management Interventions
Rafael Diaz, Virginia Modeling, Analysis, and Simulation Center, Old Dominion University, Suffolk, VA, USA
Joshua G. Behr, Virginia Modeling, Analysis, and Simulation Center, Old Dominion University, Suffolk, VA, USA

60 The Determinants of Health Expenditures in Tunisia: An ARDL Bounds Testing Approach
Sami Chaabouni, Department of Economics, University of Sfax, Sfax, Tunisia
Chokri Abednader, Department of Economics, University of Sfax, Sfax, Tunisia

73 Research in Information Technology Service Management (ITSM) (2000 – 2010): An Overview
Narges Shahsavaran, Sprott School of Business, Carleton University, Ottawa, Canada
Shaobo Ji, Sprott School of Business, Carleton University, Ottawa, Canada

92 Journal Rankings: Comparing Reputation, Citation and Acceptance Rates
E. Susanna Cahn, Department of Management & Management Science, Pace University, Pleasantville, NY, USA