

# Table of Contents

## Journal of Cases on Information Technology

Volume 19 • Issue 3 • July-September-2017 • ISSN: 1548-7717 • eISSN: 1548-7725

*An official publication of the Information Resources Management Association*

### Research Articles

- 1 **Using a Predictive Rating System for Computer Programmers to Optimise Recruitment: Using Ratings to Optimise Programmer Recruitment**  
Paul J. Bracewell, DOT loves data, Wellington, New Zealand  
Ankit K. Patel, DOT loves data, Wellington, New Zealand  
Evan J. Blackie, DOT loves data, Wellington, New Zealand  
Chris Boys, Umano, Sydney, Australia
- 15 **Interdisciplinary App Development Project: A Case Study Across Three Departments**  
Stoney Brooks, Department of Computer Information Systems, Middle Tennessee State University, Murfreesboro, TN, USA
- 24 **KIIPF - An Integrated Inter-Operable Knowledge Management Process Framework for Healthcare: Implementation in Pakistani Healthcare Industry**  
Mohamad Fauzan Noordin, International Islamic University, Kuala Lumpur, Malaysia  
Arfan Arshad, International Islamic University, Kuala Lumpur, Malaysia & Jazan University, Jazan, Kingdom of Saudi Arabia  
Roslina Othman, International Islamic University, Kuala Lumpur, Malaysia
- 42 **Cyber InSecurity: A Post-Mortem Attempt to Assess Cyber Problems from IT and Business Management Perspectives**  
Angela Hollman, University of Nebraska at Kearney, Kearney, NE, USA  
Sonja Bickford, Department of Industrial Technology, University of Nebraska at Kearney, Kearney, NE, USA  
Travis Hollman, Hollman Media, LLC, Kearney, NE, USA

### Book Review

- 71 **Cases on Higher Education Spaces: Innovation, Collaboration, and Technology**  
Chia-Wen Tsai, Department of Information Management, Ming Chuan University, Taipei, Taiwan  
Pei-Di Shen, Institute of General Education, Ming Chuan University, Taipei, Taiwan  
Yi-Chun Chiang, Institute of General Education, Ming Chuan University, Taipei, Taiwan  
Pi-Fang Hsu, Department of Communications Management, Shih Hsin University, Taipei, Taiwan

### COPYRIGHT

The **Journal of Cases on Information Technology (JCIT)** (ISSN 1548-7717; eISSN 1548-7725), Copyright © 2017 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The *Journal of Cases on Information Technology* is indexed or listed in the following: ABI/Inform; ACM Digital Library; Aluminium Industry Abstracts; Australian Business Deans Council (ABDC); Cabell's Directories; Ceramic Abstracts; Compendex (Elsevier Engineering Index); Computer & Information Systems Abstracts; Corrosion Abstracts; CSA Civil Engineering Abstracts; CSA Illumina; CSA Mechanical & Transportation Engineering Abstracts; DBLP; DEST Register of Refereed Journals; Electronics & Communications Abstracts; Engineered Materials Abstracts; Gale Directory of Publications & Broadcast Media; GetCited; Google Scholar; Information Science Abstracts; INSPEC; JournalTOCs; KnowledgeBoard; Library & Information Science Abstracts (LISA); Materials Business File - Steels Alerts; MediaFinder; Norwegian Social Science Data Services (NSD); PubList.com; SCOPUS; Solid State & Superconductivity Abstracts; The Index of Information Systems Journals; The Informed Librarian Online; The Standard Periodical Directory; Ulrich's Periodicals Directory; Web of Science; Web of Science Emerging Sources Citation Index (ESCI)