

Table of Contents

International Journal of Public Administration in the Digital Age

Volume 5 • Issue 2 • April-June-2018 • ISSN: 2334-4520 • eISSN: 2334-4539

An official publication of the Information Resources Management Association

Special Issue on Cyber Security

Guest Editorial Preface

vi Eugenie de Silva, University of Leicester, Leicester, UK

Research Articles

- 1 **Better Security and Encryption Within Cloud Computing Systems**
K.Y.B. WilliamsWalden University, Baltimore, USA
Jimmy A.G. GriffinNETE Solutions, Mclean, USA
- 12 **Energy Infrastructure Security in the Digital Age**
Tianxing CaiLamar University, Beaumont, TX, USA
- 23 **The Human Factor: Cyber Security's Greatest Challenge**
George Platsis22nd Century World, Toronto, Canada
- 40 **Analyzing Influencing Factors on Citizens' Trust and Satisfaction**
Falko WaltherUniversity of Giessen, Giessen, Germany
Patrick WeberUniversity of Giessen, Giessen, Germany
Rüdiger KabstUniversity of Paderborn, Paderborn, Germany
- 52 **The Impact of Web 2.0 on Public Engagement in the Israeli Home Front (From the 2006 Lebanon War to the 2014 Israel-Gaza Conflict)**
Galit Margalit Ben-IsraelBeit-Berl Academic College, Beit Berl , Israel
- 64 **Open Government: The Line between Privacy and Transparency**
Maryam Al-JamalMIS Department, IT College, Yarmouk University, Irbid, Jordan
Emad Abu-ShanabMIS Department, IT College, Yarmouk University, Irbid, Jordan

COPYRIGHT

The **International Journal of Public Administration in the Digital Age (IJPADA)** (ISSN 2334-4520; eISSN 2334-4539), Copyright © 2018 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The *International Journal of Public Administration in the Digital Age* is indexed or listed in the following: ACM Digital Library; Cabell's Directories; Google Scholar; INSPEC; Ulrich's Periodicals Directory; Web of Science; Web of Science Emerging Sources Citation Index (ESCI)