

# Table of Contents

## International Journal of Knowledge Management

Volume 15 • Issue 4 • October-December-2019 • ISSN: 1548-0666 • eISSN: 1548-0658

*An official publication of the Information Resources Management Association*

### Research Articles

- 1 **Achieving Business Performance Via Implementation of Knowledge Management: A Comparative Study of MAKE and non-MAKE Companies**  
Trevor Tin Shing LUI, University of Hong Kong, Hong Kong  
Zhicheng LI, The University of Hong Kong, Hong Kong  
Samuel K.W. Chu, The University of Hong Kong, Hong Kong
- 16 **Knowledge Management Influence on Safety Management Practices Evidence from Construction Industry**  
Deepak M.D., National Institute of Construction Management and Research, Pune, India  
Gangadhar Mahesh, National Institute of Technology, Karnataka, India  
Narotham Kumar Medi, National Institute of Technology, Karnataka, India
- 38 **A University Knowledge Management Tool for the Evaluation of the Efficiency and Quality of Learning Resources in Distance e-Learning**  
Irena Atanasova, South-West University “Neofit Rilski,” Blagoevgrad, Bulgaria
- 56 **How Knowledge Management Influences Performance? Evidences from Indian Manufacturing and Services Firms**  
Himanshu Joshi, International Management Institute New Delhi, New Delhi, India  
Deepak Chawla, International Management Institute New Delhi, New Delhi, India
- 78 **Analysis of Knowledge Sharing Barriers in Sri Lankan Software Companies**  
Jayani Probodha, Sabaragamuwa University of Sri Lanka, Sri Lanka  
Shanmuganathan Vasanthapriyan, Sabaragamuwa University of Sri Lanka, Sri Lanka
- 94 **Do Leaders Really Matter in Knowledge Management Practices? Case of Serbian Companies**  
Sladjana Cabrilo, I-Shou University, Kaohsiung, Taiwan  
Rosanna Leung, I-Shou University, Kaohsiung, Taiwan

### COPYRIGHT

The **International Journal of Knowledge Management (IJKM)** (ISSN 1548-0666; eISSN 1548-0658), Copyright © 2019 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The *International Journal of Knowledge Management* is indexed or listed in the following: ACM Digital Library; Australian Business Deans Council (ABDC); Bacon’s Media Directory; Burrelle’s Media Directory; Cabell’s Directories; Compendex (Elsevier Engineering Index); CSA Illumina; DBLP; DEST Register of Refereed Journals; EBSCOhost’s Library/Information Science & Technology Abstracts with FullTEXT; Gale Directory of Publications & Broadcast Media; GetCited; Google Scholar; INSPEC; JournalTOCs; KnowledgeBoard; Library & Information Science Abstracts (LISA); MediaFinder; Norwegian Social Science Data Services (NSD); PsycINFO®; SCOPUS; The Index of Information Systems Journals; The Standard Periodical Directory; Ulrich’s Periodicals Directory; Web of Science; Web of Science Emerging Sources Citation Index (ESCI)