Table of Contents

International Journal of Service Science, Management, Engineering, and Technology

Volume 11 • Issue 1 • January-March-2020 • ISSN: 1947-959X • eISSN: 1947-9603

RESEARCH ARTICLES

1 Impact and Role of Motivation Theories in Continuous Improvement Environments A Reflection of Literature Brian J. Galli, Department of Engineering, Hofstra University, Hempstead, USA

14 Applying Interval Fuzzy Petri Net to Failure Analysis

Lajmi Fatma, The National Engineering School of Monastir(ENIM), Monastir, Tunisia Jalel Ghabi, High Institute of Applied Sciences and Technology of Kairouan, Kairouan, Tunisia Hedi Dhouibi, High Institute of Applied Sciences and Technology of Kairouan, Kairouan, Tunisia

- 31 Service Sector Performance, Industry and Growth in Nigeria Oluseun A Ishola, Centre for Management Development, Ibadan, Nigeria Modinat O Olusoji, Centre for Management Developement, Lagos, Nigeria
- 46 Applying ISPAR Model of Service Dominant Logic on Mentoring a Part of Training and Development Function of HRM Functions Taimoor Basharat, University of Management and Technology, Lahore, Pakistan
- 55 Handoff Schemes in Mobile Environments A Comparative Study Libin Thomas, Christ (Deemed to be University), Bengaluru, India J Sandeep, Christ (Deemed to be University), Bengaluru, India Bhargavi Goswami, Christ (Deemed to be University), Bengaluru, India Joy Paulose, Christ (Deemed to be University), Bengaluru, India
- 73 Economic Decision-Making in Private Corporations Versus Public Sector: How to Compare Both Sectors Brian J. Galli, Department of Engineering, Hofstra University, Hempstead, USA

99 An Overview of the IoT Coordination Challenge Radia Belkeziz, Cadi Ayyad University, Marrakech, Morocco Zahi Jarir, Cadi Ayyad University, Marrakech, Morocco

- 116
 Comprehensive Contemplation of Probabilistic Aspects in Intelligent Analytics

 Neeti Sangwan, USICT, GGS Indraprastha University and MSIT, New Delhi, India
 Vishal Bhatnagar, Ambedkar Institute of Advanced Communication Technologies and Research, New Delhi, India
- 142 Ensuring the Success of Management Accounting Change in IT Departments of Public Organizations Christoph Ertl, Technical University of Munich, Munich, Germany Alexander Herzfeldt, Technical University of Munich, Munich, Germany Sebastian Floerecke, University of Passau, Passau, Germany Helmut Krcmar, Technical University of Munich, Munich, Germany
- 157 Agile Innovation: The Complementarity of Design Thinking and Lean Startup Ulrich Lichtenthaler, ISM International School of Management, Cologne, Germany

Copyright

The International Journal of Service Science, Management, Engineering, and Technology (IJSSMET) (ISSN 1947-959X; eISSN 1947-9603), Copyright © 2020 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The International Journal of Service Science, Management, Engineering, and Technology is indexed or listed in the following: ACM Digital Library; Bacon's Media Directory; Cabell's Directories; DBLP; Google Scholar; JournalTOCs; Library & Information Science Abstracts (LISA); MediaFinder; SCOPUS; The Standard Periodical Directory; Ulrich's Periodicals Directory