# **Table of Contents**

# International Journal of Human Capital and Information Technology Professionals

Volume 11 • Issue 3 • July-September-2020 • ISSN: 1947-3478 • eISSN: 1947-3486

#### **Research Articles**

### 1 A Systematic Literature Review on DevOps Capabilities and Areas

Daniel Teixeira, Instituto Universitário de Lisboa, Lisbon, Portugal Ruben Pereira, Instituto Universitário de Lisboa, Lisbon, Portugal Telmo Antonio Henriques, Instituto Universitário de Lisboa, Lisbon, Portugal Miguel Silva, Instituto Universitário de Lisboa, Lisbon, Portugal João Faustino, Instituto Universitário de Lisboa, Lisbon, Portugal

# 23 A Study of the Influence of Social Media Use on Employees' Psychological Distress and the Moderating Effect of Perceived Organizational Support

Youngkeun Choi, Sangmyung University, Seoul, South Korea

# 37 I Am More Committed to My Profession Than to My Organization: Professional Commitment and Perceived Organizational Support in Turnover

Mufitha Mohamed Buhari, Institute for Advanced Studies, University of Malaya, Kuala Lumpur, Malaysia Chen Chen Yong, Faculty of Economics and Administration, University of Malaya, Kuala Lumpur, Malaysia Su Teng Lee, Faculty of Business and Accountancy, University of Malaya, Kuala Lumpur, Malaysia

# 59 Impact of Employer Branding on Employee Engagement in BPO Sector in India With the Mediating Effect of Person-Organisation Fit

Poonam Chawla, Lloyd Business School, Greater Noida, India

#### 74 Integrating COBIT 5 PAM and TIPA for ITIL Using an Ontology Matching System

Rafael Almeida, Instituto Superior Técnico, Lisbon, Portugal Paloma Andrade Gonçalves, Instituto Superior Técnico, Lisbon, Portugal Inês Percheiro, Instituto Superior Técnico, Lisbon, Portugal Miguel Mira da Silva, Instituto Superior Técnico, Lisbon, Portugal César Pardo, Universidad del Cauca, Popayán, Colombia

#### COPYRIGHT

The International Journal of Human Capital and Information Technology Professionals (IJHCITP) (ISSN 1947-3478; eISSN 1947-3486), Copyright © 2020 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The International Journal of Human Capital and Information Technology Professionals is indexed or listed in the following: ACM Digital Library; Bacon's Media Directory; Cabell's Directories; DBLP; Google Scholar; INSPEC; JournalTOCs; MediaFinder; SCOPUS; The Standard Periodical Directory; Ulrich's Periodicals Directory; Web of Science; Web of Science Emerging Sources Citation Index (ESCI)