

# Table of Contents

## Journal of Cases on Information Technology

Volume 22 • Issue 4 • October-December-2020 • ISSN: 1548-7717 • eISSN: 1548-7725

### Research Articles

- 1      **A Methodological Approach for Mining the User Requirements Using Apriori Algorithm**  
Anuja Soni, Deen Dayal Upadhyaya College, University of Delhi, New Delhi, India  
Anand Saxena, Deen Dayal Upadhyaya College, University of Delhi, New Delhi, India  
Parul Bajaj, D.A.V. Public School, Gurugram, India
- 31     **The Intricacies of Trust in Technology: A Study of the Clash Between Apple and the FBI**  
Aditya Mishra, Symbiosis School of Economics, Symbiosis International University, India
- 44     **Building a Critical Mass of Users for Digital Healthcare Promotion Programs: A Teaching Case**  
Rennie Naidoo, University of Pretoria, South Africa
- 60     **Decision Framework for Engaging Cloud-Based Big Data Analytics Vendors**  
Emmanuel Wusuhon Yanibo Ayaburi, University of Texas Rio Grande Valley, USA  
Michele Maasberg, Louisiana Tech University, USA  
Jaeung Lee, Louisiana Tech University, USA

### COPYRIGHT

The **Journal of Cases on Information Technology (JCIT)** (ISSN 1548-7717; eISSN 1548-7725), Copyright © 2021 IGI Global. From the journal's inception, January 1, 1999, to December 31, 2020, all rights, including translation into other languages is reserved by the publisher, unless otherwise stated in the article manuscript. As of January 1, 2021, this journal operates under the gold Open Access model, whereby all content published after this date is distributed under the terms of the Creative Commons Attribution 4.0 International (CC BY 4.0) License (<http://creativecommons.org/licenses/by/4.0/>) where copyright for the work remains solely with the author(s) of the article manuscript. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.

The *Journal of Cases on Information Technology* is indexed or listed in the following: ABI/Inform; ACM Digital Library; Aluminium Industry Abstracts; Australian Business Deans Council (ABDC); Cabell's Directories; Ceramic Abstracts; Compendex (Elsevier Engineering Index); Computer & Information Systems Abstracts; Corrosion Abstracts; CSA Civil Engineering Abstracts; CSA Illumina; CSA Mechanical & Transportation Engineering Abstracts; DBLP; DEST Register of Refereed Journals; Electronics & Communications Abstracts; Engineered Materials Abstracts; Gale Directory of Publications & Broadcast Media; GetCited; Google Scholar; Information Science Abstracts; INSPEC; JournalTOCs; KnowledgeBoard; Library & Information Science Abstracts (LISA); Materials Business File - Steels Alerts; MediaFinder; Norwegian Social Science Data Services (NSD); PubList.com; SCOPUS; Solid State & Superconductivity Abstracts; The Index of Information Systems Journals; The Informed Librarian Online; The Standard Periodical Directory; Ulrich's Periodicals Directory; Web of Science; Web of Science Emerging Sources Citation Index (ESCI)