Table of Contents

EDITORIAL PREFACE

iv Technology and 21st Century Business Processes
Caroline Howard, HC Consulting, USA

RESEARCH ARTICLES

1 Different Perspectives on KM 2.0 New Practices and Web 2.0 Tools at Renault-Nissan Alliance Since 2000
Nabyla Daidj, Télécom Ecole de Management, Institut Mines-Télécom, Paris, France

21 From Entrepreneur to Big Player: A Case Study of a Software Company in Taiwan
Ruey-Shiang Shaw, Department of Information Management, Tamkang University, New Taipei City, Taiwan
Sheng-Pao Shih, Department of Information Management, Tamkang University, New Taipei City, Taiwan
Ta-Yu Fu, Department of Management Science, Tamkang University, New Taipei City, Taiwan
Chia-Wen Tsai, Department of Information Management, Ming Chuan University, Taipei, Taiwan

35 CSF Approach for IT Strategic Planning
Neeta Baporikar, Ministry of Higher Education, CAS - Salalah, Sultanate of Oman

48 A CASE Tool Evaluation and Selection Methodology
Aniruddha Guha Biswas, Indian Institute of Information Technology, Allahabad, Uttar Pradesh, India
Raveesh Tandon, Indian Institute of Information Technology, Allahabad, Uttar Pradesh, India
Anurika Vaish, Indian Institute of Information Technology, Allahabad, Uttar Pradesh, India

61 Critical Risk Path Method: A Risk and Contingency-Driven Model for Construction Procurement in Complex and Dynamic Projects
Chi Ironwuanya, Capella University, Minneapolis, MN, USA
Kathleen M. Hargiss, Capella University, Minneapolis, MN, USA
Caroline Howard, HC Consulting, Oceanside, CA, USA

Copyright
The International Journal of Strategic Information Technology and Applications (IJSITA) (ISSN 1947-3095; eISSN 1947-3109), Copyright © 2013 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.