# International Journal of Productivity Management and Assessment Technologies

April-June 2012, Vol. 1, No. 2

#### **Table of Contents**

#### RESEARCH ARTICLES

#### 1 A Survey of Knowledge Work Productivity Metrics

Min Xiao, Glorious Sun School of Business and Management, Donghua University, Shanghai, China

David A. Nembhard, Department of Industrial and Manufacturing Engineering, The Pennsylvania State University, University Park, PA, USA

Changjun Dai, Glorious Sun School of Business and Management, Donghua University, Shanghai, China

### 18 Employee Welfare Activities in Private Sector and Their Impact on Quality of Work Life

Chandra Sekhar Patro, Department of Management Studies, VITS College of Engineering, Visakhapatnam, Andhra Pradesh, India

## 30 Technical Efficiency of State Road Transport Undertakings in India - Data Envelopment Analysis

V. Prakash, Department of Statistics, Presidency College, Chennai, Tamil Nadu, India J. Rajesh, Department of Statistics, Presidency College, Chennai, Tamil Nadu, India M. Thilagam, Department of Statistics, Presidency College, Chennai, Tamil Nadu, Ind

## 42 Financial Performance Measures, Efficiency and Indian Banking: Empirical Evidence

Padmasai Arora, Department of Commerce, Keshav Mahavidyalaya, University of Delhi, New Delhi, Delhi, India

The International Journal of Productivity Management and Assessment Technologies (IJPMAT) (ISSN 2160-9837; eISSN2160-9845), Copyright © 2012 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without witten permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not neccessarily of IGI Global.

The International Journal of Productivity Management and Assessment Technologies is currently listed or indexed in:Bacon's Media Directory; INSPEC; MediaFinder; The Standard Periodical Directory; Ulrich's Periodicals Directory; Cabell's Directories; ProQuest Engineering Journals; ProQuest Illustrata: Technology; ProQuest SciTech Journals; ProQuest Technology Journals