Table of Contents

GUEST EDITORIAL PREFACE

1 Conceptualization of the Convergence Phenomenon to Develop an Applicable and Integrated Framework for the Emergence of Software-as-a-Service
Elizabeth A. Teracino, University of Groningen, Groningen, The Netherlands
DongBack Seo, Hansung University, Seoul, Republic of Korea & University of Groningen, Groningen, The Netherlands

17 Towards a Strategic Process Model of Governance for Agile IT Implementation: A Healthcare Information Technology Study in China
Say Yen Teoh, Business IT & Logistics, RMIT University, Melbourne, Victoria, Australia
Xi Chen, Institute of Information Technology and Economic Social System, School of Management, Zhejiang University, Hangzhou, China

38 Developing Organizational Agility through IT and Supply Chain Capability
Rui Bi, School of Management and Marketing, Charles Sturt University, Albury, New South Wales, Australia
Robert M. Davison, Department of Information Systems, City University of Hong Kong, Kowloon, Hong Kong
Booi Kam, School of Business IT and Logistics, RMIT University, Melbourne, Victoria
Kosmas X. Smyrnios, School of Management, RMIT University, Melbourne, Victoria

56 The Impacts of Network Governance on the Performance of ITO: A Study of Taiwanese Firms
Tzu-Chuan Chou, Department of Information Management, National Taiwan University of Science and Technology, Taipei City, Taiwan
Shu-Mei Hsu, Department of Information Management, National Taiwan University of Science and Technology, Taipei City, Taiwan
Gwo-Guang Lee, Department of Information Management, National Taiwan University of Science and Technology, Taipei City, Taiwan

77 Investigating Factors Inhibiting e-Government Adoption in Developing Countries: The Context of Pakistan
Muhammad M. Kanal, Brunel Business School, Brunel University, Uxbridge, UK
Ray Hackney, Brunel Business School, Brunel University, Uxbridge, UK
Kashif Sarwar, University of Engineering and Technology (UIET), Peshawar, Pakistan

RESEARCH ARTICLES

103 Open Source Software Development Process Model: A Grounded Theory Approach
Keng Siau, Department of Business & Information Technology, Missouri University of Science and Technology, Rolla, MO, USA
YuHong Tian, Express Scripts Holding Company, St. Louis, MO, USA

121 User Continuance Intention Towards Mobile Internet Service: The Case Of WiMAX in Korea
Hee-Woong Kim, Graduate School of Information, Yonsei University, Seoul, South Korea
Sumeet Gupta, Indian Institute of Management Raipur, Raipur, Chhattisgarh, India
Yoon-Seung Jeon, KT, Seongnam-city, South Korea

Copyright
The Journal of Global Information Management (JGIM) (ISSN 1062-7375; eISSN 1533-7995), Copyright © 2013 IGI Global. All rights, including translation into other languages reserved by the publisher. No part of this journal may be reproduced or used in any form or by any means without written permission from the publisher, except for noncommercial, educational use including classroom teaching purposes. Product or company names used in this journal are for identification purposes only. Inclusion of the names of the products or companies does not indicate a claim of ownership by IGI Global of the trademark or registered trademark. The views expressed in this journal are those of the authors but not necessarily of IGI Global.