

Foreword

This book is one of the first to explore e-government in the local context in countries throughout the world. It has many unique qualities of which one is that it focuses on the impact that citizens have on the adoption of e-government. The book also explores what influence e-government has had on the operations and performance of local governments. In my opinion, examining both the supply and demand for e-government makes this book a unique contribution to the field.

In addition, this book provides a rich array of case studies on local e-government adoption in both developed and developing countries. One section goes as far as to provide insights into the cutting-edge technology that is being used in local e-government adoption. Finally, the theoretical section of the book provides the context from which to consider the impact e-government adoption in local governments.

I am very pleased to recommend this book to readers who want to know substantive knowledge about e-government, especially in the context of local governments. I believe that there is a rich array of chapters that address many important facets of e-government in countries throughout the world.

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G. David Garson is a full professor of public administration at North Carolina State University, where he teaches courses on American government, research methodology, computer applications, and geographic information systems. He was the recipient of the Donald Campbell Award (1995) from the policy studies organization, American Political Science Association, for outstanding contributions to policy research methodology and of the Aaron Wildavsky Book Award (1997) from the same organization. He is the author of *Guide to Writing Quantitative Papers, Theses, and Dissertations* (Dekker, 2001), *Neural Network Analysis for Social Scientists* (1998), and *Computer Technology and Social Issues* (1995). In addition he is editor of *Social Dimensions of Information Technology* (2000), *Information Technology and Computer Applications in Public Administration: Issues and Trends* (1999), and the *Handbook of Public Information Systems* (1999). He has also authored or edited 17 other books and authored more than 50 articles. For the last 20 years he has served as editor of the *Social Science Computer Review* and is on the editorial board of four additional journals.