

About the Contributors

Manika Lamba (<https://manika-lamba.github.io/>) is the Editor-in-Chief of the International Journal of Library and Information Services (IJLIS) published by IGI Global. She is an ICSSR Doctoral Fellow and is currently serving as the Chair of Professional Development Sub-Committee & Elected Standing Committee Member at IFLA Science and Technology Libraries Section, Newsletter Officer & Webmaster at ASIS&T South Asia Chapter, Secretary/Treasurer at ASIS&T SIG-OIM, and Cabinet Representative at ASIS&T SIG-DL. Moreover, she is serving as the program committee member for the Digital Marketing & eCommerce Conference. She was Editor-at-large for dh+lib (an ACRL Digital Humanities Interest Group project) and was featured in the “Information Professionals Share their Top Tips for 2019” blog by the Copyright Clearance Center (CCC). She is an active reviewer for more than 18 international journals including IEEE Access, Scientometrics, Library Hi-Tech, and Journal of Information Science. In addition to publishing scholarly articles, she has authored a book on “Text Mining for Information Professionals: An Uncharted Territory” (<https://textmining-infopros.github.io/>) published by Springer Nature. She actively organizes workshops to equip information professionals with new computational and digital skills. Her research focuses on information retrieval, digital libraries, social informatics, and science of science using text mining, natural language processing, and machine learning techniques.

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Mayasari Abdul Majid is currently working as a Senior Librarian at one of the international schools in Malaysia. She started her career in the education line in 2011 when her first job was as a teacher. At the same time, assist the Library Media Teacher in managing the public-school library and in the private school library. In 2020, she managed to graduate on time (GOT) for her Doctor of Philosophy (PhD) which her focus in Information Management (school libraries management). Her doctoral thesis title is “The influence of school libraries roles on student motivation and student performance.” Having more than ten years of experience with several article publications in the field of school libraries. Actively join conferences locally and internationally as the invited speaker and moderator. She is one of the standing committees at IFLA for the School Libraries Section. She is also one of the standing committee members at the Librarians Association of Malaysia for Special Needs Section. She has a Bachelor’s Degree (Hons.) in Information & Library Management (UiTM) (2010) and a Master of Science in Knowledge Management (UiTM) (2013).

Ismail Adeyemi works as an Adjunct Assistant Lecturer in the Department of Library and Information Science, Kwara State University, Malete, Nigeria. He holds bachelor’s and master’s degrees in

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Library and Information Science from the Department of Library and Information Science, University of Ilorin. He was the General Secretary of National Association of Library and Information Science Students (University of Ilorin) in the 2012/2013 session. He once worked as a Librarian at Pinheiro LP, Nigeria; as a School Librarian at Lamp Bearer Islamic School; as an Assistant Librarian/Admin Assistant at Olusegun Obasanjo Presidential Library, Abeokuta, Nigeria; and interned at Kwara State Public Library, Ilorin, Nigeria. His research interests are Digital Humanities, Game Studies, LIS, Information System, and Knowledge Management.

Sandra (Sandy) Avila is the Science Librarian in the Research and Information Services Department at UCF Libraries. Sandy handles library instruction, research consultations, and collection development to her assigned subject liaison departments. Her research interests include emerging technologies in education, online learning, and STEM-related programming and instruction.

Stephen Budu holds an M.Phil from the University of Ghana and has worked over 15 years in the library profession.

Fengping Chen is a librarian at Hangzhou Public Library.

Wallace Chigona is a Professor of Information Systems at the University of Cape Town, South Africa. His research focuses on the use of ICTs for human development and ICT policy. He has researched on the use and impact of ICTs amongst the disadvantaged communities in different African Countries. Prof Chigona has published over 120 peer-reviewed research papers; mainly in the area of ICT4D and he is currently on the editorial boards of Electronic Journal of Information Systems in Developing Countries (EJISDC) as well as on the African Journal of Information Systems. Prof Chigona is rated as an Established Researcher by the South African National Research Foundation (NRF). He served as the IFIP 9.4 Africa and the Middle East representative and is currently a member of (i) UNESCO/Netexplo Advisory Board; (ii) the Communication Policy Research for the global South.

Josiline Chigwada is the Deputy Librarian at Chinhoyi University of Technology. She has been the Sub Librarian responsible for the Reader and Information services at Bindura University of Science Education Library up to December 2020. She has worked in university libraries since September 2006. She holds a Doctor of Literature and Philosophy in Information Science from the University of South Africa, Master and Bachelor of Science Honours Degree in Library and Information Science from the National University of Science and Technology – Bulawayo, Zimbabwe. Her research interests are big data, open science, research data management, indigenous knowledge systems, Information Literacy, Generation X, Y and Z, open access, reference services, marketing library products and services, digital libraries, and the changing role of librarians. She has vast experience in academic librarianship and her career is centred on academic and special libraries. She has presented in various national, regional, and international conferences.

Richard Harrison, II has been an Associate University Librarian in the Research and Information Services department of the UCF Libraries since April 2001. During the 2003-2004 academic year, he served as a Senior Faculty Fellow in the Provost's office, working with the then Vice Provost for Academic Affairs and Dean of Undergraduate Studies, Dr. John F. "Rick" Schell, on a variety of under-

graduate research initiatives, including the planning and coordination of UCF's inaugural Showcase of Undergraduate Research Excellence (popularly known as SURE). Mr. Harrison is a charter member of the UCF Undergraduate Research Council. He also served on UCF's NSSE Academic Rigor Working Group and was a member of the ad hoc UCF Faculty Senate committee that developed UCF's current Student Perception of Instruction form. Currently he serves on the Personnel and University Honors committees of the UCF Faculty Senate. He holds a B.A. in English from The College of Wooster (Ohio) and the M.L.S. from Vanderbilt University.

Violet E. Ikolo is the Medical Librarian at the College of Health Sciences of the Delta State University Library, Abraka Campus. As a Librarian, her passion is to ensure that the research needs of both staff and students of the College of Health Sciences are met through the provision of relevant information resources and services. Her areas of research interests include medical librarianship, continued education and staff training of librarians, job satisfaction and job commitment among librarians, and information and health literacy. She is a member of the Nigerian Library Association (NLA), a Certified Librarian of Nigeria (CLN), and a Certified Medical Librarian of Nigeria (CMLN).

Boemo N. Jorosi (PhD) is Senior Lecturer and a former head of Department, Library and Information Studies (2011-2017) at the University of Botswana. Dr. Jorosi teaches in the following areas: school librarianship, in information seeking behaviours, references sources and services, knowledge economy and business information. Dr. Jorosi has published several articles on a wide range of library and information studies areas. His articles on information literacy, information use behaviour and school librarianship appear in Information Development, LIBRI and School Libraries Worldwide journals.

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University, Melbourne, Australia, in 2013. Apart from her teaching duty, she also actively acts as an expert advisor and researcher especially in school libraries management, information literacy and knowledge management. She involved with the International Association of School Library (IASL) activities and has been a Chair of the 3rd Regional Workshop on School Library in 2017. In the year of 2018 contributed as a head of editor in translating the School Library Guidelines in Malay Language for The International Federation of Library Associations and Institutions (IFLA). She collaborates with schools in Malaysia for the development of Information Literacy module, School Resource Centre Management workshop and currently involved with International Research Grant of Indigenous Knowledge. Received International and National Grant Awards for Indigenous Knowledge, Information Literacy, Information Seeking Behavior and School Resource Center.

Mondrita Mukhopadhyay is presently a university research scholar (senior) and working in designing and developing geodetic search mechanisms in a library discovery system by using open standards, open data, and open-source software.

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Rebecca “Missy” Murphey has been a Research and Information Services librarian at the University of Central Florida libraries since 2010. She is currently serves as the Patent and Trademark Resource Center representative for the Orlando PTRC, as well as provides research assistance, library instruction, outreach services, and collection management for the Anthropology, Sociology, and Psychology departments. Missy came to UCF from the University of Mississippi, where she held various duties in reference and instruction, government documents, and the AICPA library service. Her research interests include library accessibility issues, GIS, Intellectual property, and librarian outreach to academic departments, inventors, and entrepreneurs.

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Sarah A. Norris is Scholarly Communication Librarian at the UCF Libraries. In this role, she leads the Libraries’ Scholarly Communication and open access efforts, with an emphasis on scholarly publishing and copyright training and education. Her research interests include digital humanities and copyright implications in the digital environment, as well as open access including the expanded use of OERs in the classroom and open data.

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Md. Mukhlesur Rahman holds PhD in Knowledge Science from Japan Advanced Institute of Science and Technology (JAIST), Japan. He also holds another PhD along with BA (Honours), MA and MPhil in Information Science and Library Management from the University of Dhaka, Bangladesh and Diploma in Information Technology from the Assumption University, Thailand. Dr. Rahman possesses

more than fifteen years' experience of serving two university libraries in Bangladesh. His research interest includes Value co-creation, Transformative Service, Knowledge Leadership, etc. He has published articles in *The Electronic Library*, *Annals of Library and Information Studies*, *International Journal of Library and Information Studies*, chapters in edited books on LIS discipline along with international conference proceedings.

Kunio Shirahada is an associate professor at JAIST (Japan Advanced Institute of Science and Technology, Research Centre for Service Science) since 2012. He received his Ph.D. degree in the field of technology management from the University of Tokyo in 2009. He was a visiting scholar at Texas State University, Department of Marketing, in 2010. He has published in the *Journal of Research for Consumers*, *International Journal of Technology Management*, *International Journal of Automotive Technology Management*, *International Journal of Innovation and Technology Management*, and in Japanese research journals.

Min Tong is the Business Librarian at the University of Central Florida (UCF). Prior to becoming the Business Librarian for UCF, she has worked as a Campus Librarian on two regional campuses at UCF from 2007-2017. As the Business Librarian, Min's mission is to support the research needs of students and faculty in the College of Business Administration. She has been selected and participated in the 2011 American Library Association Emerging Leader Program. Her other awards included the 2010 Excellence in Librarianship Award at UCF and the ACRL 14th National Conference Librarian Scholarship Award. Min has been an active participant in state and national library associations, serving in leadership roles including the Chair for Continuing Education Committee, Florida Library Association; Board of Directors for Chinese American Librarians Association (CALA); President, Southeast Chapter, CALA; and Chair for Local Arrangements Committee, CALA, etc. She holds an MLIS from the University of British Columbia, Canada and an M.A. in Linguistics from the Beijing Language and Culture University, China.

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