

Table of Contents

Preface.....	xvi
Chapter 1	
Application of an Extended TAM Model for Online Banking Adoption: A Study at a Gulf-Region University.....	1
<i>R. P. Sundarraj, IIT Madras, India</i>	
<i>Nick Manochehri, Qatar University, Qatar</i>	
Chapter 2	
Visible IT in Credit Unions: Strategic Advantage and Disadvantage in Two Web Eras.....	14
<i>H. James Nelson, Southern Illinois University Carbondale, USA</i>	
Chapter 3	
Governing Information Security: Governance Domains and Decision Rights Allocation Patterns	29
<i>Yu "Andy" Wu, University of North Texas, USA</i>	
<i>Carol Saunders, University of Central Florida, USA</i>	
Chapter 4	
Antecedents to Job Success in Business Process Management: A Comparison of Two Models.....	46
<i>Richard J. Goeke, Widener University, USA</i>	
<i>Yvonne L. Antonucci, Widener University, USA</i>	
Chapter 5	
An Integrated Strategic Framework for E-Government Initiatives	67
<i>Fatemeh Saghafi, Iran Telecommunication Research Center, Iran</i>	
<i>Behrouz Zarei, Tehran University, Iran</i>	
<i>Akbar Kary Dolat Abadi, Shahid Sattari University, Iran</i>	
<i>Kolsoom Abbasi Shahkooh, Iran Telecommunication Research Center, Iran</i>	
Chapter 6	
What Drives Malaysian E-Government Adoption? An Empirical Analysis.....	80
<i>Alain Yee-Loong Chong, The Hong Kong Polytechnic University, Hong Kong</i>	

Chapter 7	
Bundling Processes between Private and Public Organizations: A Qualitative Study	91
<i>Armin Sharafi, Technische Universität München, Germany</i>	
<i>Marlen Jurisch, Technische Universität München, Germany</i>	
<i>Christian Ikas, Technische Universität München, Germany</i>	
<i>Petra Wolf, Technische Universität München, Germany</i>	
<i>Helmut Krcmar, Technische Universität München, Germany</i>	
Chapter 8	
Impact of e-CRM on Website Loyalty of a Public Organization's Customers	109
<i>Wen-Jang Jih, Middle Tennessee State University, USA</i>	
Chapter 9	
Success of Public Knowledge Management in the Light of the Rossian Ethics	124
<i>Mehdi Shami Zanjani, University of Tehran, Iran</i>	
<i>Hossein Dabbagh, Shahid Beheshti University, Iran</i>	
<i>Roshanak Rouzbehani, University of Tehran, Iran</i>	
Chapter 10	
Challenges Faced by Megacities in the Future	138
<i>Ali Assadian, University of California, San Diego, USA</i>	
<i>Mostafa Nejati, Universiti Sains Malaysia, Malaysia</i>	
Chapter 11	
Social Engineering: The Neglected Human Factor for Information Security Management.....	151
<i>Xin (Robert) Luo, The University of New Mexico, USA</i>	
<i>Richard Brody, The University of New Mexico, USA</i>	
<i>Alessandro Seazzu, The University of New Mexico, USA</i>	
<i>Stephen Burd, The University of New Mexico, USA</i>	
Chapter 12	
A Decision Table for the Cloud Computing Decision in Small Business.....	159
<i>Sathiadev Mahesh, University of New Orleans, USA</i>	
<i>Brett J. L. Landry, University of Dallas, USA</i>	
<i>T. Sridhar, LeitNet, USA</i>	
<i>Kenneth R. Walsh, University of New Orleans, USA</i>	
Chapter 13	
Information Technology and Supply Chain Collaboration: Examining the Contingent Role of Environmental Uncertainty.....	177
<i>Karthik N. S. Iyer, University of Northern Iowa, USA</i>	

Chapter 14	
Integrating OLAP/SOLAP in E-Business Domains: An Empirical Study	196
<i>Oualid (Walid) Ben Ali, University of Sharjah, UAE</i>	
<i>Samar Mouakket, University of Sharjah, UAE</i>	
Chapter 15	
The Evolution of the Massively Parallel Processing Database in Support of Visual Analytics	212
<i>Ian A. Willson, The Boeing Company, USA</i>	
Chapter 16	
3D Object Modeling Using Sketches.....	238
<i>Sofia Kyratzi, University of the Aegean, Ermoupolis, Greece</i>	
<i>Nickolas S. Sapidis, University of Western Macedonia, Greece</i>	
Chapter 17	
On Volume Based 3D Display Techniques	257
<i>Barry G. Blundell, Auckland University of Technology, New Zealand</i>	
Chapter 18	
Understanding Critical Distance Learning Issues: Toward a Comprehensive Model Predicting Student Satisfaction	268
<i>Stephen K. Callaway, University of Toledo, USA</i>	
<i>Saad M. Alflayyeh, University of Toledo, USA</i>	
Chapter 19	
Organizational Citizenship Behavior of Information System Personnel: The Influence of Leader-Member Exchange	284
<i>Tzy-Yuan Chou, National Taiwan University, Taiwan</i>	
<i>James J. Jiang, The Australian National University, Australia</i>	
<i>Gary Klein, University of Colorado, USA</i>	
<i>Seng-cho T. Chou, National Taiwan University, Taiwan</i>	
Compilation of References	300
About the Contributors	335
Index.....	344