ABSTRACT

Information Technology (IT) governance is known to play a vital role in the corporate governance in terms of the accountability of the organization’s Board of Executives to determine that organization’s IT promotes to attain the goals and objectives of the organization, through employing various specific methods, processes and procedures for communication and relationship. In addition, IT governance focuses on how IT is delivering value, controlling risks, managing resources and increase performance. The aim of this work is to analyse IT governance practices used in Abu Dhabi public sector. It employs a quantitative research ap-
The Impact of IT Governance Compliance

1. INTRODUCTION

Implementing information technology (IT) governance frameworks to public organizations is critically important for most of the countries as they need to consolidate infrastructure and IT operations, to get greater efficiencies, make technology more effective and improve information security. Also, it helps to improve the quality of the existing services to public and it assists to develop solutions to meet their needs more quickly, and cuts down on the costs of running and supporting technology.

IT has become crucial for the government agencies to serve and provide their constituents modernized services more effectively, capably, and sustainably, and making IT governance as a priority for the public organizations leaders to seek best practices of IT frameworks for their agencies. Furthermore, Lucas (2005, 5) mentioned that “the key to success with technology is not the technology per se, but the ability to manage it well”.

IT is also of high relevance in public administrations and its usage in the field has increased rapidly in recent years due to its enabling capacity to adapt to change and its role as a driving force for modernization (Greger, Petra & Helmut, 2015). Moon, Lee and Roh (2014) reviewed research themes and methods used in IT in government and e-government research as well as acknowledged the differences in IT in government and e-government, which are not completely understood in public administration.

Moreover, IT is not just essential to a corporate business, but has become fundamental to public sector entities in order to deliver the necessary outcomes for the specific stakeholders. In fact IT has grown to be a vital element in the functioning
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