Chapter 13

ICT Integration Efforts in Higher Education in Developing Economies: The Case of Addis Ababa University, Ethiopia

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ABSTRACT

A situational modified version of Tearle’s model (2004) is utilized in this study to understand the integration of ICTs in the educational process. The study evaluated self efficacy beliefs, institutional support and policy in the context of developing economies where challenges of inadequate resources and insufficient skills persist. We assess the state of affairs, and the challenges faced by teachers and management at Addis Ababa University, Ethiopia. The results show that educators are generally appreciative of ICTs role in the teaching/learning process.

INTRODUCTION AND MOTIVATION

Today’s networked economy is information and knowledge intensive. It is characterized by evolving global marketplaces coupled with business processes and sophisticated work environments. Competitive economic capabilities and success factors are now more centered on knowledge than ever. In order to remain effectively integrated in the global economy, a country’s priorities should include education and training to increase the skill sets of their workforce.
Higher education (post secondary education) has been attempting to provide training to an ever increasing audience, to ensure that their graduates have the necessary knowledge and skills for the networked economy and generally prepare them for lifelong learning. To meet these challenges, educational institutions have concurrently aimed on expanding access, improving internal efficiency, and promoting the quality of teaching and learning (Haddad & Jurich, 2002). Information and Communication Technology (ICT) is used by many educational institutions to increase the quality of teaching and learning in a cost effective manner (Means and Olson, 1995). In this networked economy higher education graduates are expected to be versatile in a world of communications that includes email, Intranet, Internet, and the worldwide web, and be able to apply higher cognitive skills (analyzing, summarizing and synthesizing information) in order to engage in creative and critical thinking (Vogel and Klassen, 2001). It has also been argued that higher education should incorporate proven pedagogical strategies such as group work, cooperative learning, peer teaching, idea sharing and reflection (Ramsden, 1992 in Lockyer, et al., 2001). ICTs have been found useful in facilitating these strategies (Lockyer, et al., 2001) and their implementation has become an indispensable part of educational reform (Law, 2004 in Sabaliauskas and Pukelis, 2004).

The potential benefits of ICTs in education have been extensively researched. The benefits of integrating ICT in the teaching/learning process has been found to be layered, multifaceted, and comprehensive as shown in Table 1.

ICT integrated benefits of wider access, quality processes, facilitated delivery, and enriched learning and teaching experiences come with challenges. Such challenges are more accentuated for a low income country (LIC). There are major obstacles to ICT integration in schools and the wider community in LICs (IDRC, 1995) and there are economic, technological, and educational (contextual) factors that constrain the potential impact of ICT integrated education programs in LICs (Kozma & Wagner, 2005).

Cross sectional studies point out common challenges faced by LICs, however, there are specific factors that are different between countries. Thus there is a general need to identify and understand the specific contextual factors higher education faces in LICs. There is a dearth of academic re-

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<th>ICT Impact Attributes in Education</th>
<th>Finds full/partial support in</th>
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<tr>
<td>Brings positive changes in the social organization of the classroom; achieves higher student-centric focus and delivery</td>
<td>Capper, 2003; Cradler and Bridgforth, 2005.</td>
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<td>Enhances teaching and learning through dynamic, interactive, and engaging content</td>
<td>Davis and Tearle, 1999; Capper, 2003; Yusuf, 2005.</td>
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<td>Develops, enriches, accelerates, and deepens student skills</td>
<td>Davis and Tearle, 1999; Capper, 2003.</td>
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<td>Relates school experience to work place, provide opportunity for connection between school and world</td>
<td>Davis and Tearle, 1999.</td>
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<td>Enhances learning opportunities and resources to the students and teachers</td>
<td>Byron and Gagliardi, 2001; OTA, 1997 in Cradler and Bridgforth, 2002; Department of Education and Skills, 2002 in Tearle 2003; Becta 2003a.</td>
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<td>Enhances student motivation in the learning process which then</td>
<td>Cox, 1997 in Cox et al. 1999; OTA, 1995 in Cradler and Bridgforth, 2002; Capper 2003.</td>
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<td>• Accentuates enjoyment and interest in the learning process,</td>
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<td>• Achieves higher commitment, increases independence, self esteem and confidence in students.</td>
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<td>Stimulates, motivates and sparks students’ appetite for learning and helps to create a culture of success</td>
<td>Becta, 2003c.</td>
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